

On the Variability of Business Process Models

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1 Motivation

- Organizations have processes to support their business activities
- These activities can be performed in several ways
 - even for different organizations performing similar business
 - Example: A conference organization process

1 Motivation

- The variation of business process can be a challenge for the software developers
- The variability analysis helps to promote reuse of chunks of business process models

1 Motivation

■ Business Processes Modeling

- involves capturing an ordered sequence of activities and supporting information.

■ Configuration of Business Processes Models

- Variability in business process

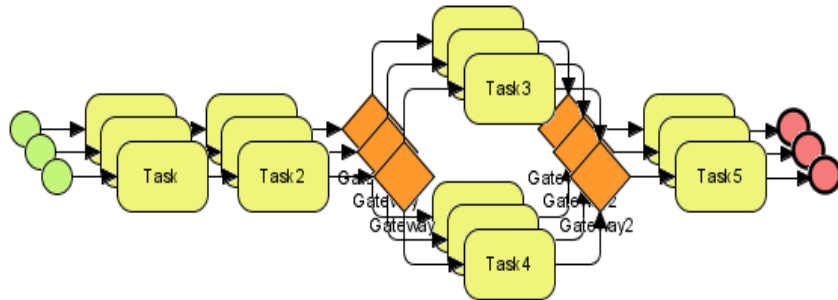
- The activities can be performed in different ways

- Configuration of Business Process

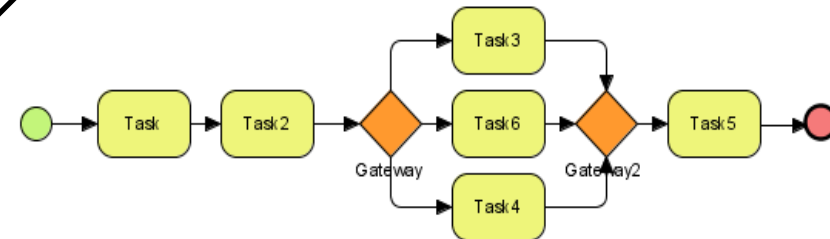
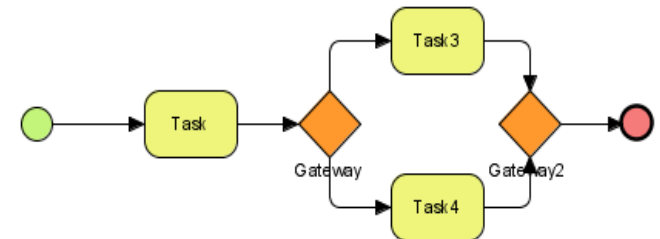
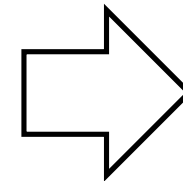
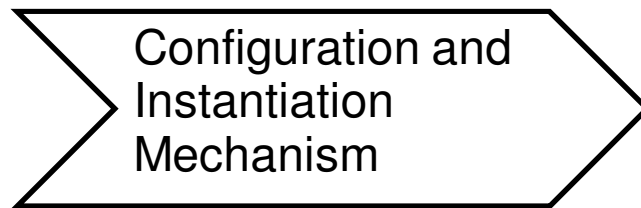
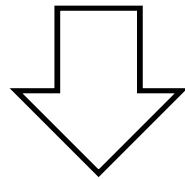
- Choice between the possible ways to perform an activity

1 Motivation

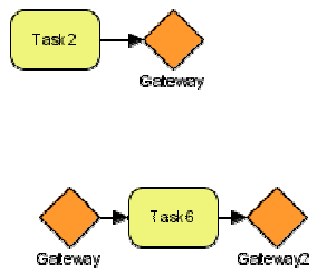
Configuration of Business Processes Models



Business Process Models



Process Instances



Processes alternatives

1 Motivation

■ Problem

□ Current BP configuration methods support

- Elicitation of variability
- Representation of variability

□ Problem with current methods

- Little Guidance on model configuration
- Non-functional requirements are critical for process configuration but are not represented in the business process models

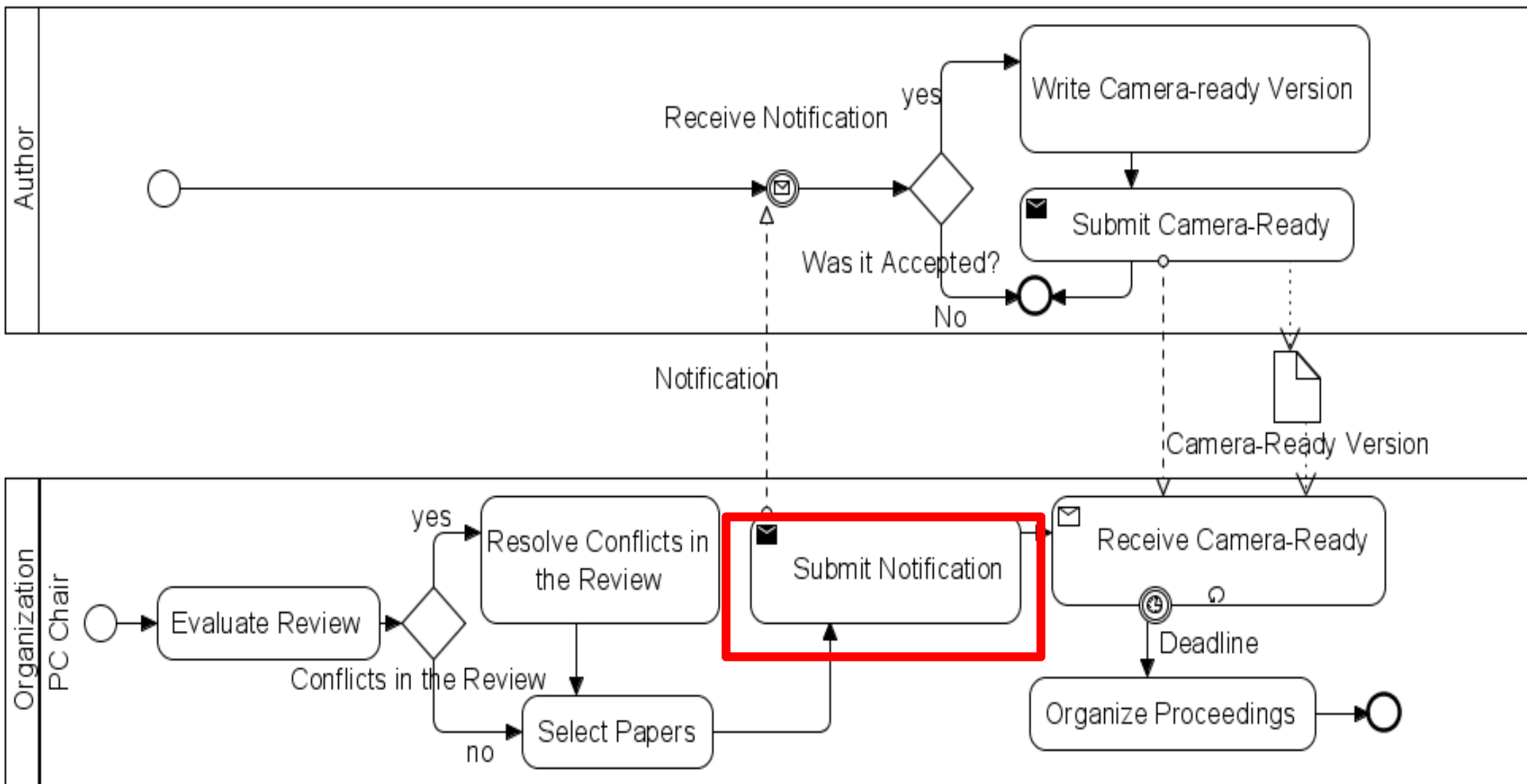
1 Motivation

■ The Proposal

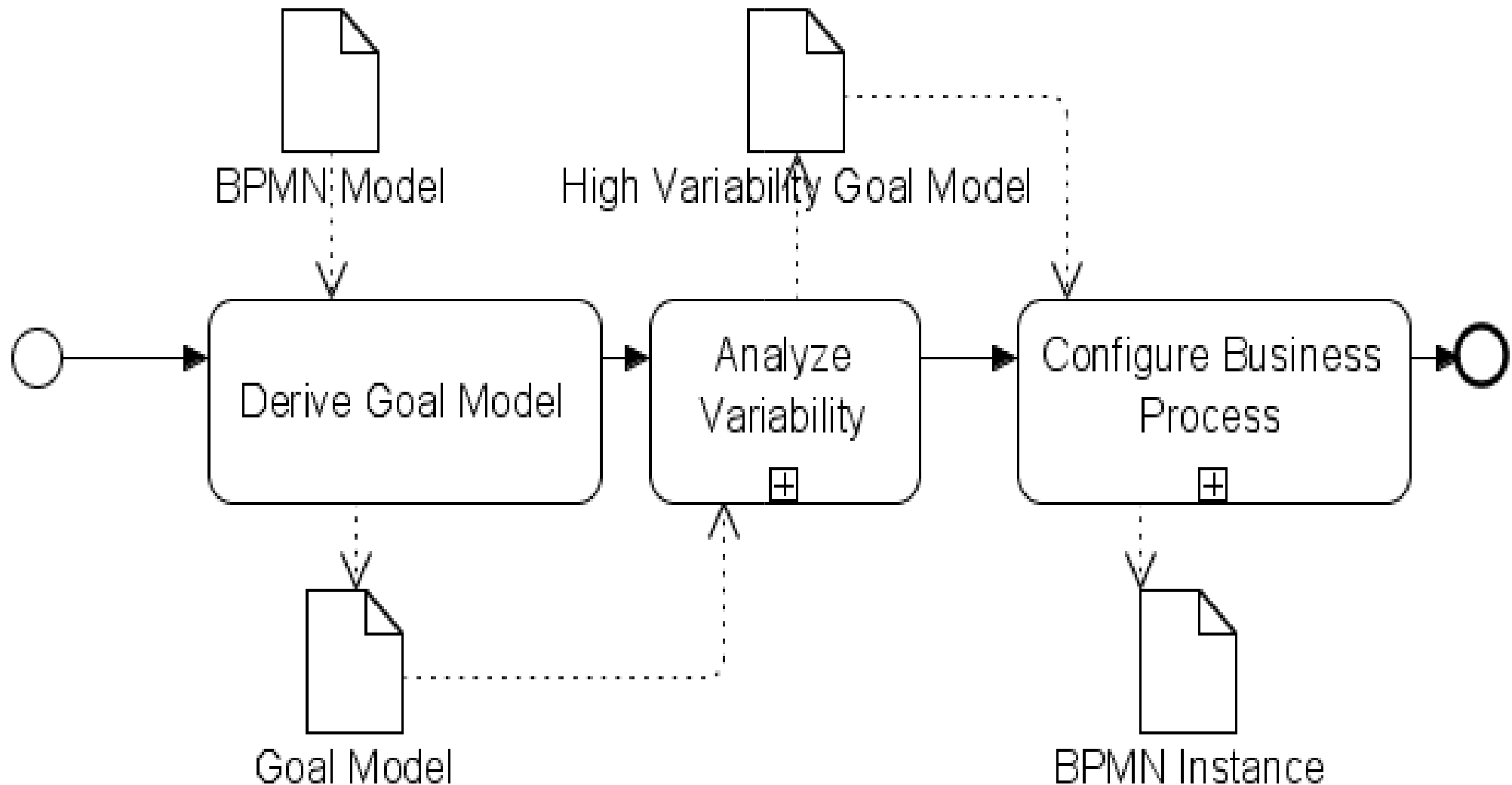
- External models to represent Business Process variability
- Apply analysis of non-functional requirements to drive the configuration of business processes

2 GV2BPMN - Goal-Oriented Variability Analysis of BPM

Example of BPMN



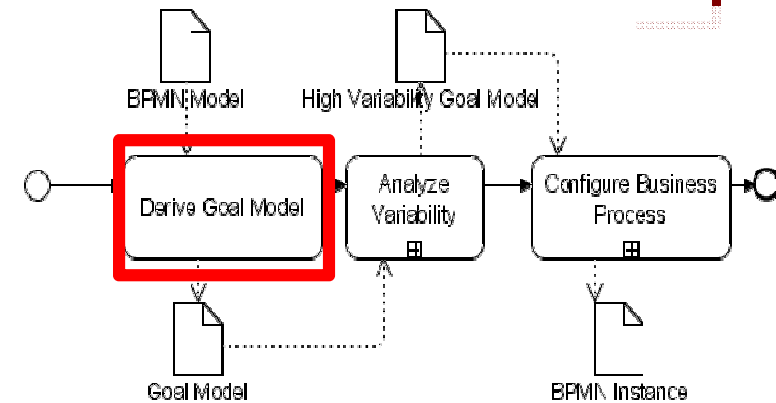
2 GV2BPMN - Goal-Oriented Variability Analysis of BPM



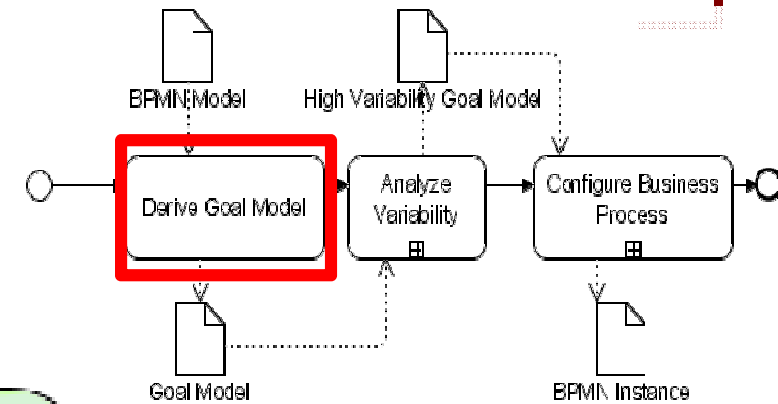
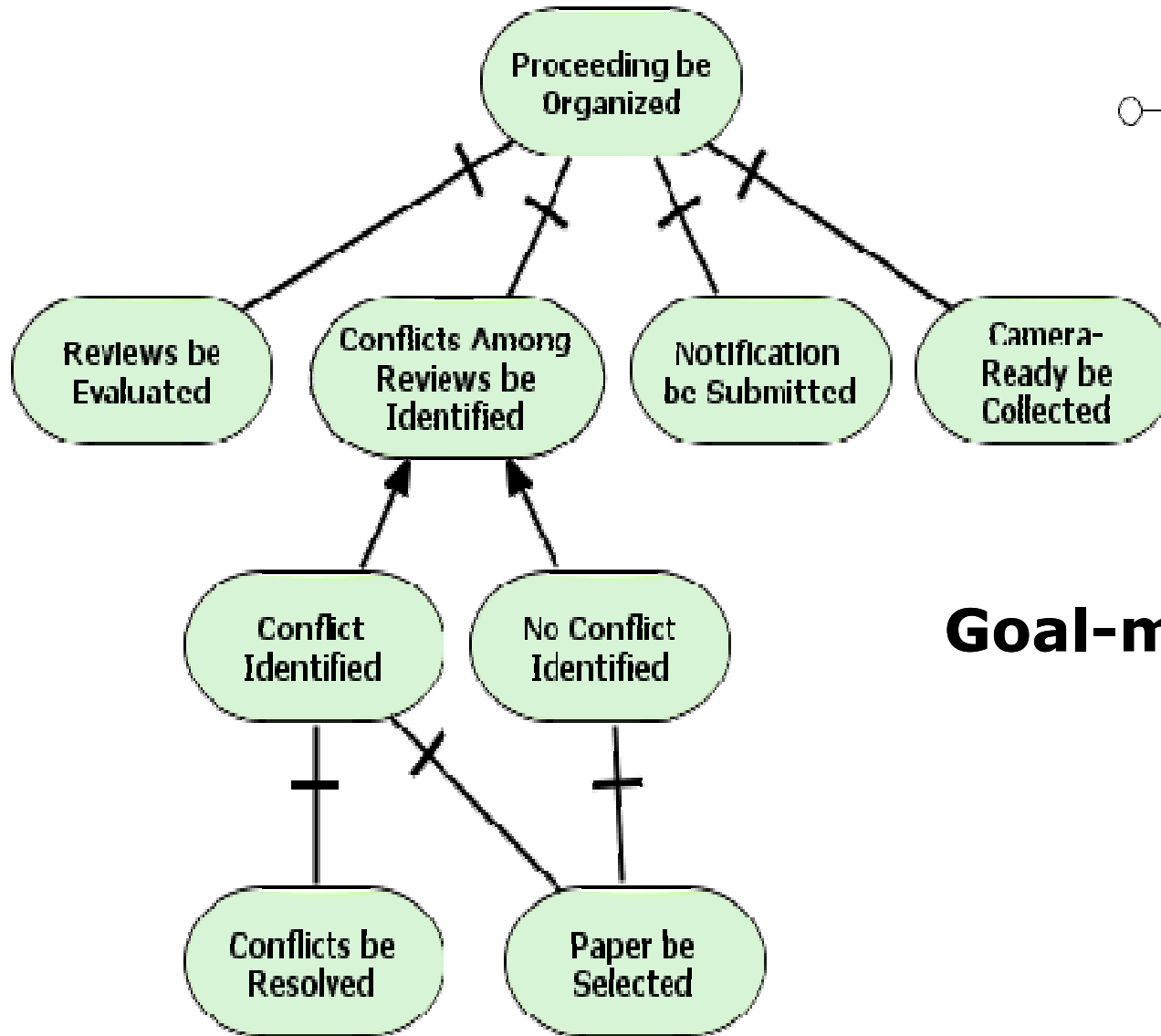
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Derive goal model

- Relating BPMN to Goal model
 - BPMN Tasks to Goals
 - Decision Gateways to Or-Decomposition
 - Fork/Parallel Gateways to And-Decomposition
 - Sequence of Tasks to And-Decomposition
- Objective
 - Obtain a goal-model that could be manipulated in further steps



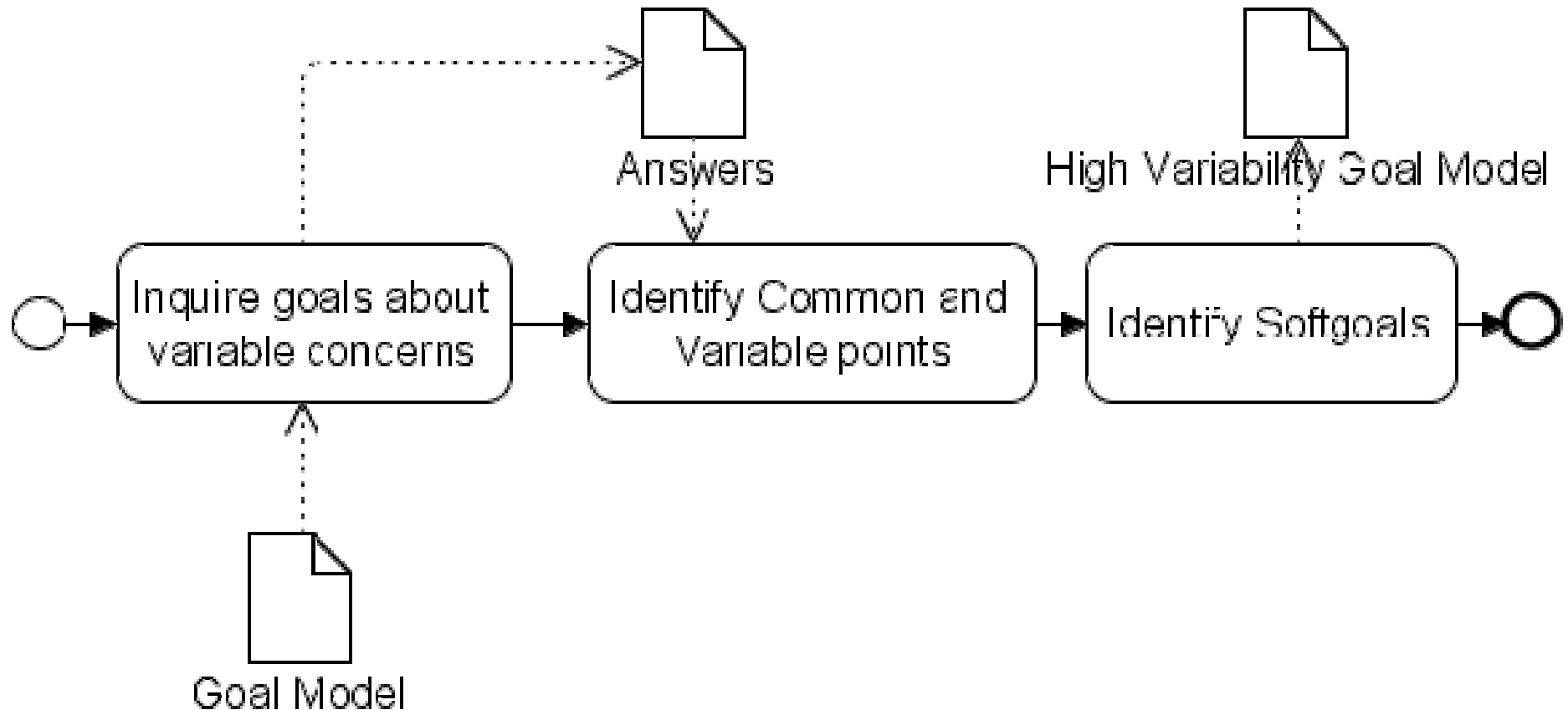
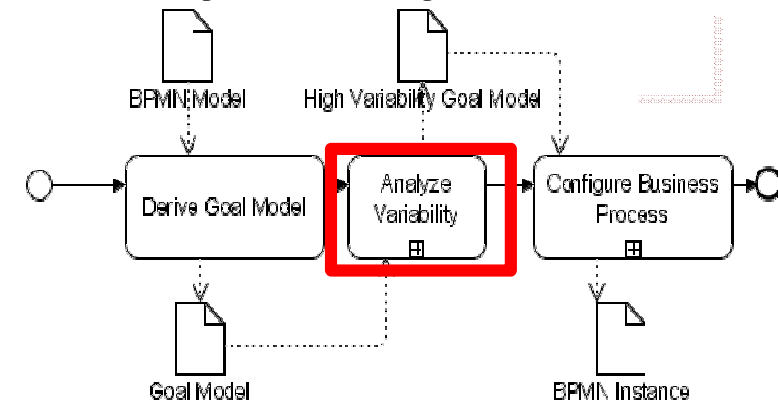
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Goal-model from BPMN

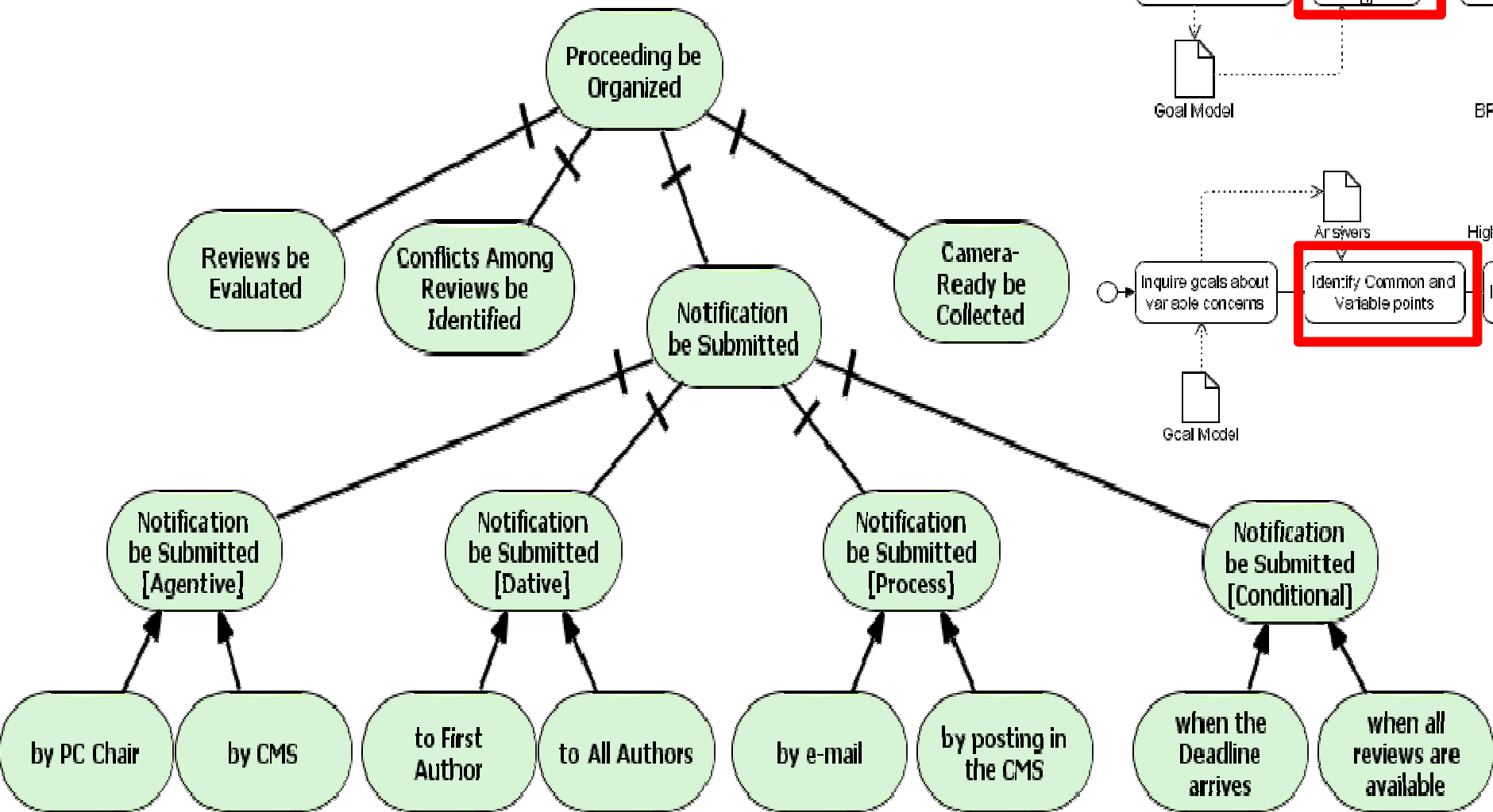
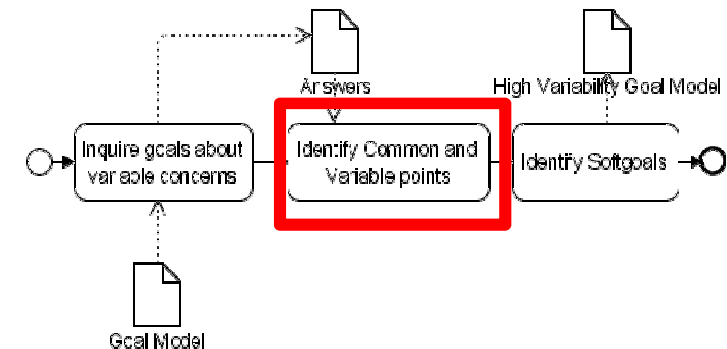
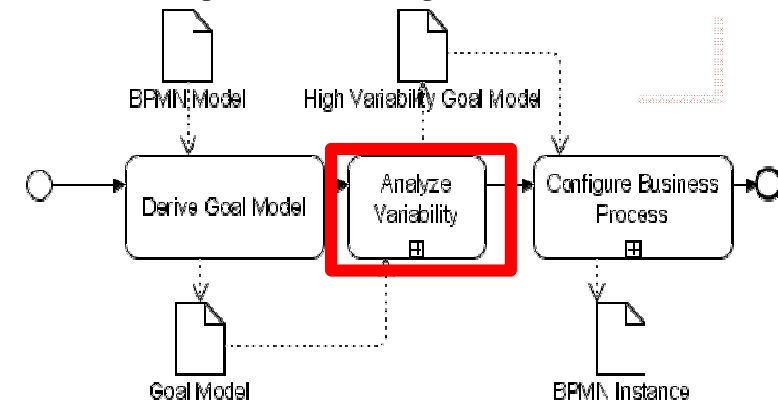
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Analyze Variability



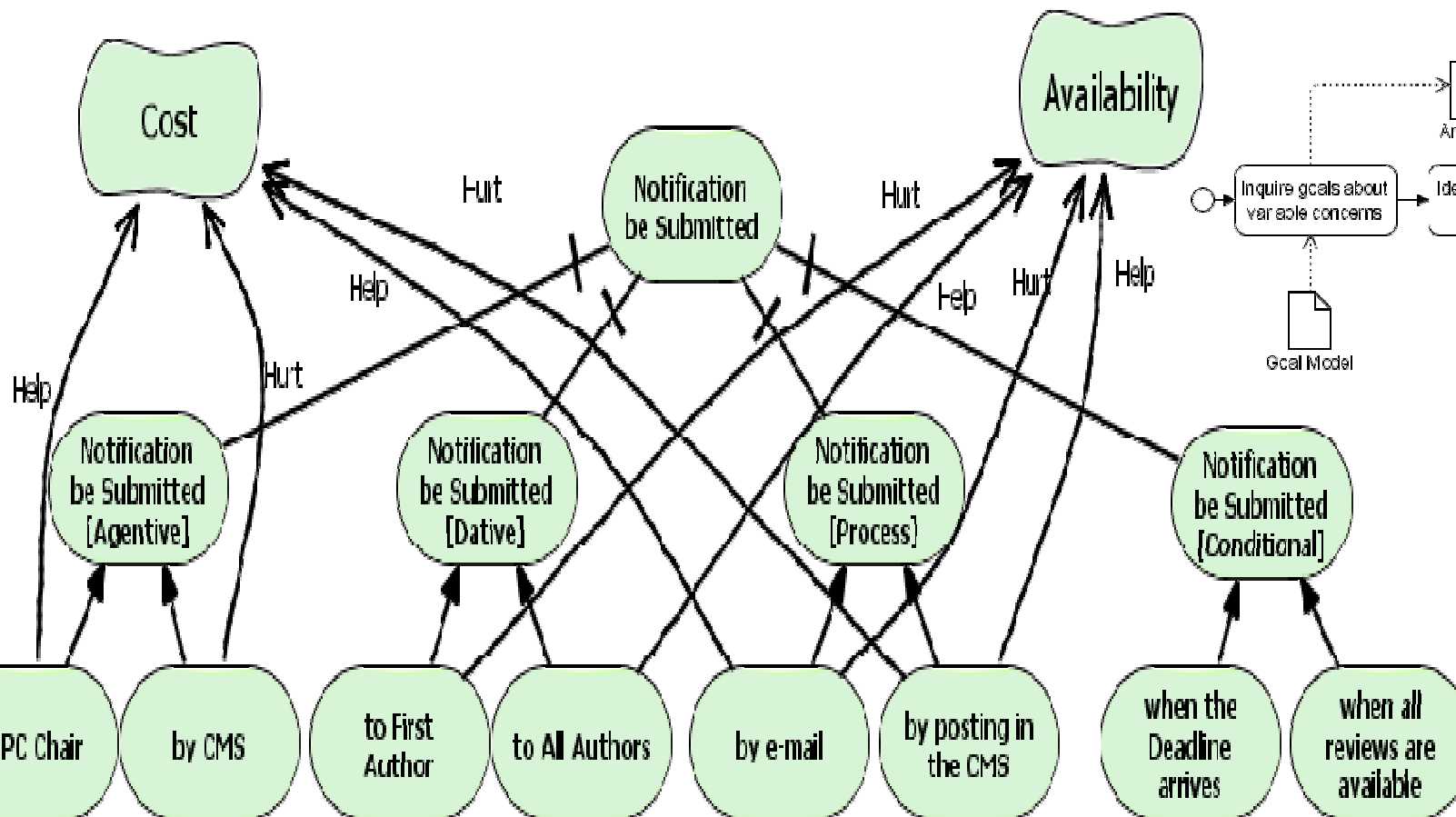
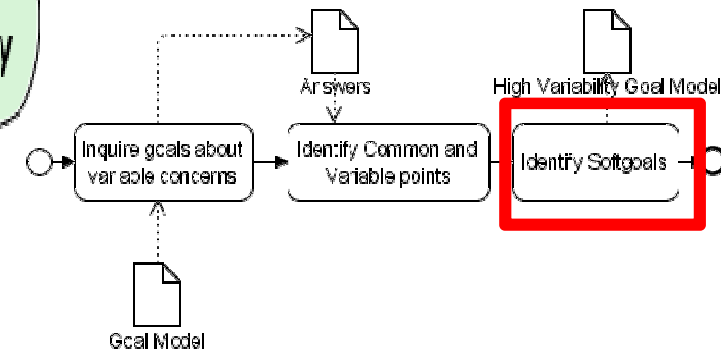
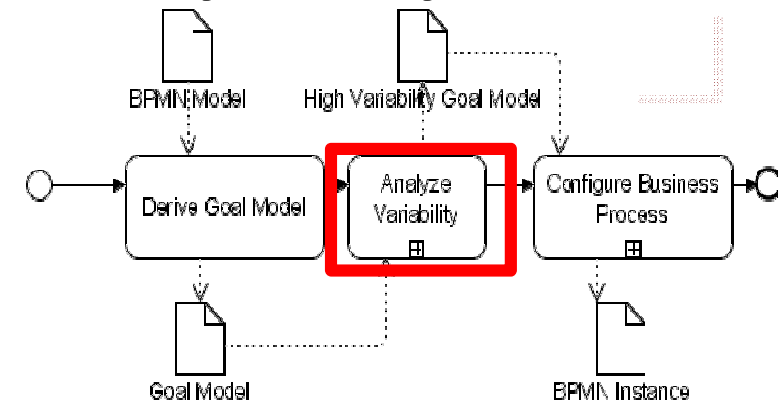
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Goal Model with Variations (Notification be Submitted)



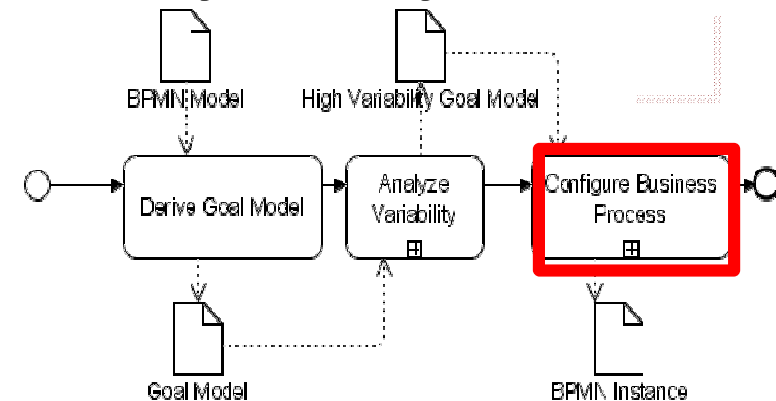
2 GV2BPMN - Goal-Oriented Variability Analysis of BPM

Goal Model with softgoals



2 GV2BPMN - Goal-Oriented Variability Analysis of BPM

Configuration of Business Process



- **Top-down**
 - **Select softgoal and obtain configuration**
- **Bottom-up**
 - **Select leaf goals and analyze results**

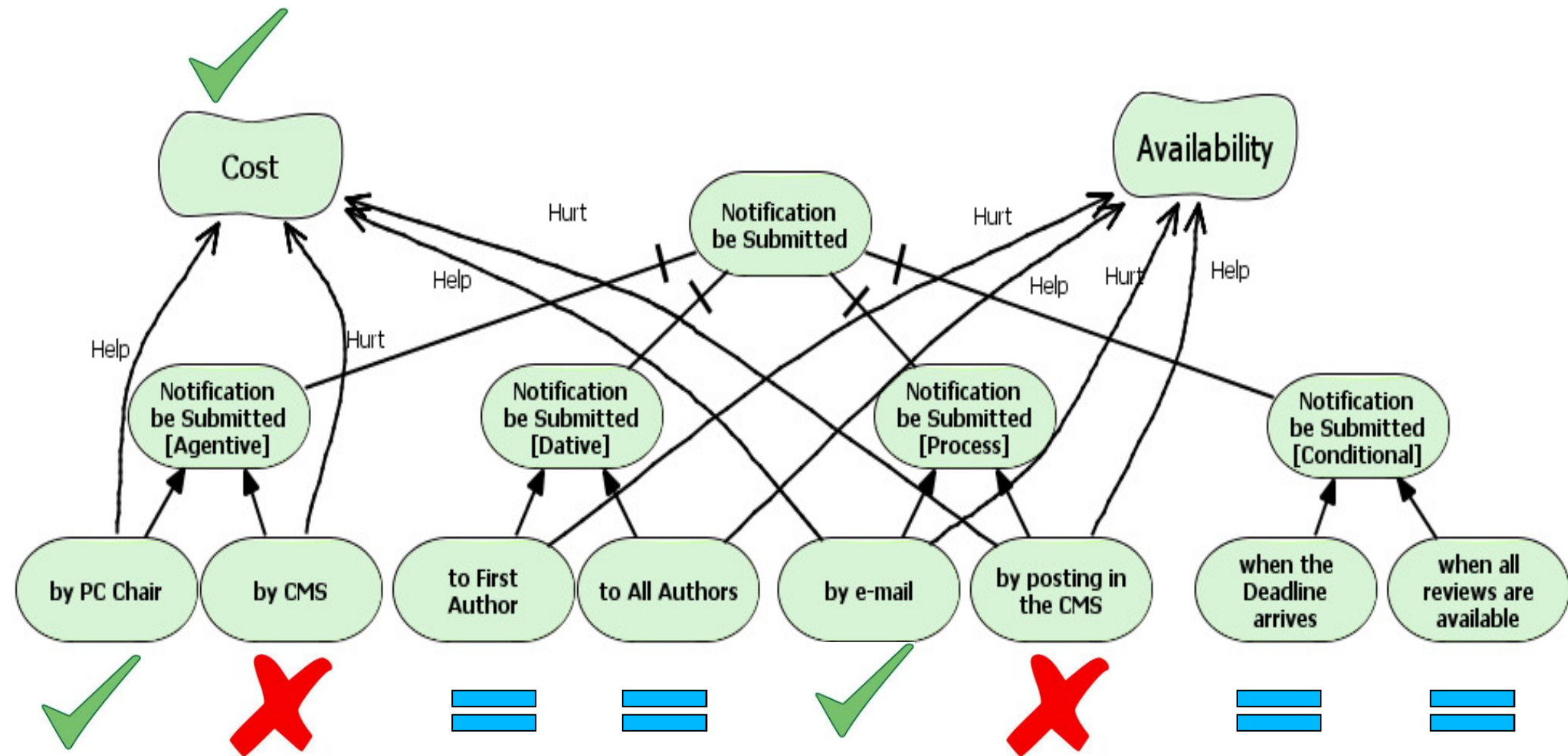
2 GV2BPMN - Goal-Oriented Variability Analysis of BPM

Example of Top-Down

- Select the Cost softgoal
- Evaluate consequences
- Generate Instance

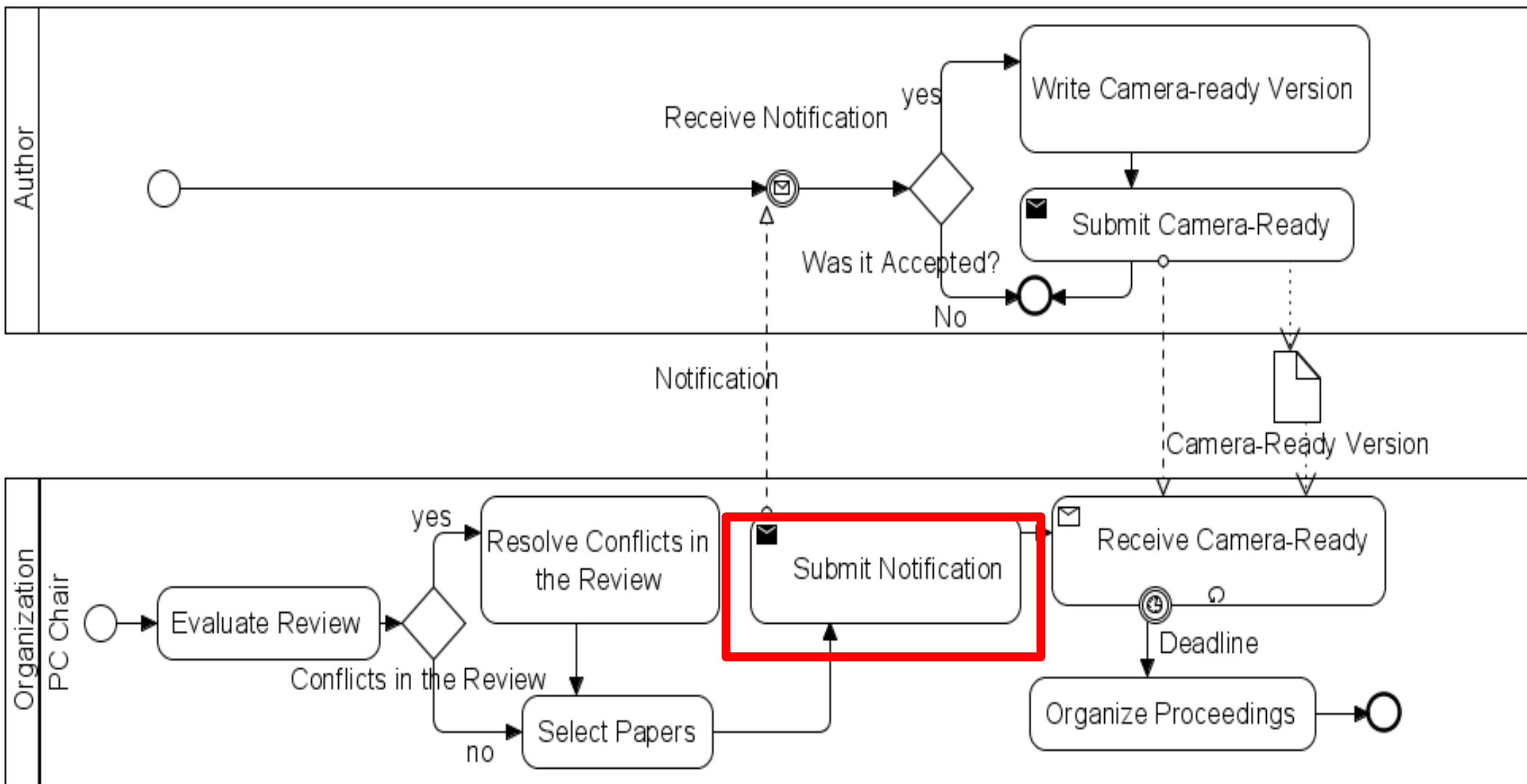
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Selecting Cost

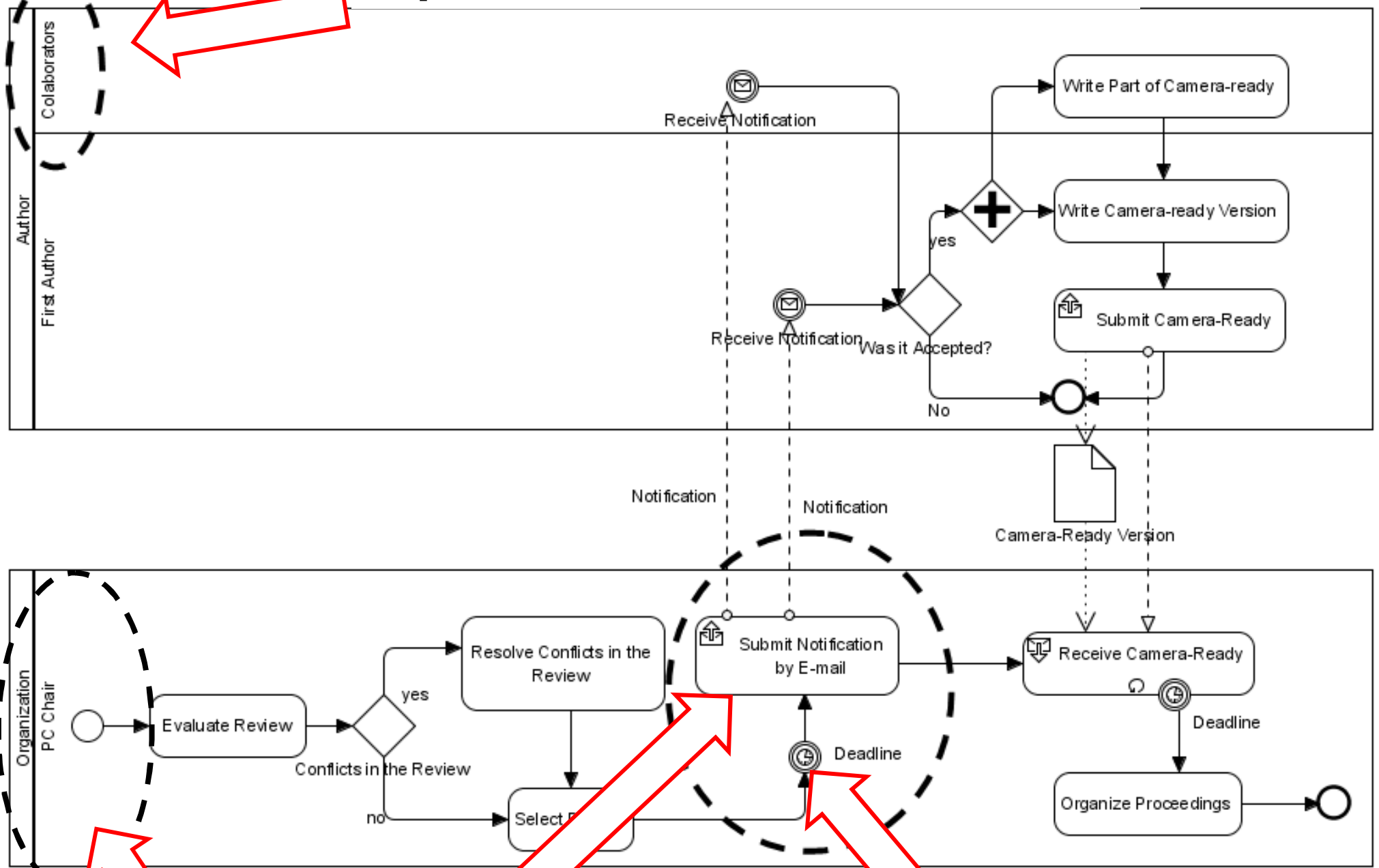


2 GV2BPMN - Goal-Oriented Variability Analysis of BPM

Example of BPMN



Equal Contribution to Cost =



Positive Contribution to Cost ✓

Equal Contribution to Cost =

3 Future Works

- **Formalize the transformations among models (MDD)**
- **Development of a traceability reference model**
- **Extend an exiting variability analysis method to address current limitations**
- **Tool support**
- **Improve the prioritization used in the top-down analysis**

4 Publications

- Santos, Emanuel, Jaelson Castro, Juan Sanchez, and Oscar Pastor. 2010. A Goal-Oriented Approach for Variability in BPMN. In *Proceedings of 13th Workshop on Requirement Engineering, WER 2010*. Cuenca, Ecuador.
- Santos, Emanuel, João Pimentel, Jaelson Castro, Juan Sanchez, and Oscar Pastor. 2010. Configuring the Variability of Business Process Models Using Non-Functional Requirements. In *Proceedings of 15th International Conference on Exploring Modeling Methods for Systems Analysis and Design, EMMSAD 2010* (to appear).